

Together we make the difference for our customers...

"The person at the help desk was very patient and tried to do whatever it took to take care of the problem. I'm pretty much an "idiot" when it comes to fixing technical problems. I had a very positive experience that didn't intimidate me or make me feel incompetent. "

Rolette County Auditor's Office
Rolla

"Excellent! I did not have to wait on the phone by using the online request! VERY helpful for those using the system from out of state locations."

Information Technology Department
Bismarck

"Very pleased!!!! Within moments after my conversation, my service had been restored. Thank you!"

Department of Corrections & Rehabilitation
Mandan

"ITD does a great job of keeping us up and running. Thanks for all of your hard work. Whoever answered the phone was most cheerful and nice to talk to!"

Department of Career & Technical Education
New England

"I appreciated the call back from the help desk explaining the priority ratings and the quick response to my benefits problem."

Legislative Council
Bismarck

"Wonderful job as usual! We particularly like the part about taking steps so the same thing does not to happen again. Thank you."

Department of Human Services
Bismarck



Making the Difference

Employee Recognition Customer Comments April 30, 2007